



Oakland International Airport

One Airport Drive, Oakland, CA 94621

### **Regular Office Hours**

Monday-Friday, 0830-1800  
Saturday/Sunday 0830-1500  
Pacific Time (PT)

### **Hours of Service for Entrance and Clearance**

Inspection services for the entrance/ arrival of aircraft at Oakland International Airport are generally available 7 days per week, 0830-1500 in accordance with the port's permission to land procedures.

Commercial aircraft operators departing the U.S. must obtain an outbound clearance by contacting CBP directly.

### **Contact Information**

(510) 271-8900 ext. 2001 CBP Oakland Marine Desk  
(510) 271-8945 CBP Manager on Duty  
(510) 271-8936 CBP Manager on Duty  
(415) 279-9491 CBP Oakland Duty Chief  
[KOAK\\_GAP@cbp.dhs.gov](mailto:KOAK_GAP@cbp.dhs.gov)

### **Permission to Land Procedures**

Pilots must secure permission to land by contacting CBP prior to departure from the foreign port or place and at least 24 hours in advance of the anticipated arrival time at Oakland International Airport.

Permission to land is granted with a tolerance of (+/-) 30 minutes. If your ETA deviates outside those parameters, Previously granted permission(s) are invalid and you must contact CBP to re-secure permission to land.

### **Inspection Process**

- A CBP Officer will meet the aircraft on the ramp to begin the inspection.
- Passengers and crew should be prepared to present passports, visas, pilot's license, medical certificate, aircraft registration, and user fee decal (if appropriate).
- Document review and interviews will be conducted onboard the aircraft unless circumstances dictate otherwise.

### **Special Procedures/Miscellaneous**

- All request will require minimum of 2 hours of processing time during regular office only. For example, outbound flights after service hours (1500 PST), or A.M. inbound/outbound (0830-1030) must be made in advance by 1300 PST. Outside of regular office hours, or requests that do not meet the 2 hour processing time, please contact CBP Oakland Marine Desk at (510) 271-8900 ext. 2001.
- Any change to ETA, crew list and passengers list must be made by contacting 510-271-8900 ext. 2001.
- Flights must arrive between 0830 to 1500 to be granted landing rights. The only exception is medical, and CBP management discretion.
- Medical flights and emergency diversions should contact 510-271-8900 ext. 2001 and or on duty CBP Supervisor 510-271-8936.
- Stakeholders who are a part of the RSP program may submit a request for after hours service

**NOTE:** For further detailed information regarding national GA processing standards and procedures, please refer to the CBP Private Aircraft Arrival Information Document or contact [GAsupport@cbp.dhs.gov](mailto:GAsupport@cbp.dhs.gov)